Joan Moriyama 615 Park Way Oakland CA 94611

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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Please keep competition. Where I live I have the choice between AT&T and Sonic, I started with AT&T but the service was consistently unresponsive, difficult, and erroneous.

Sonic customer service is worlds away helpful and responsive in the rare occasions when I need it.

If there were only one provider, it would be like hitting tennis balls in the ocean. No customer voice or fairness. At one point AT&T reported my account delinquent even though I canceled the account. They also made if very difficult to cancel the account to begin with, and it took several attempts to correct the situation.

Joan Moriyama